



7370 Transit Rd. ~

Williamsville, NY 14221

Dear Winnie,

Thank you; may your new kitchen provide years of service and enjoyment for you and yours! Please return your survey which is reviewed by your designer, the manager and owner so that we may serve you best. Upon receipt of your completed questionnaire, you will be placed in a monthly drawing for a \$25 Gift Certificate to the restaurant of your choice. For an opportunity to earn an additional \$25 Gift Certificate, submit a review with photo(s) on Facebook, Houzz or Google. (Please notify assistant@kitchenworldinc.com of your restaurant selection upon review submission.)

Sincerely,

President

I heard about Kitchen World from:

- ☐ A Friend ☐ Word of Mouth ☐ My Contractor ☐ Internet
☐ Television ☐ Print Ad ☐ Radio ☒ Other Family member

Please rate the following:

- | | | | | |
|---|---|-------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service. | ☒ Excellent | ☐ Good | ☐ Fair | ☐ Poor |
| 2. Showroom was interesting, clean and organized. | ☒ Excellent | ☐ Good | ☐ Fair | ☐ Poor |
| 3. Salesperson was knowledgeable and courteous. | ☒ Excellent | ☐ Good | ☐ Fair | ☐ Poor |
| 4. How would you rate the quality of our products? | ☒ Excellent | ☐ Good | ☐ Fair | ☐ Poor |
| 5. Salesperson follow through after the sale. | ☒ Excellent | ☐ Good | ☐ Fair | ☐ Poor |
| 6. Rate the beauty/function of your newly designed space. | ☒ Excellent | ☐ Good | ☐ Fair | ☐ Poor |

COMMENTS: Joao was wonderful to work with - thank you!

If Kitchen World were my store, I would... _____

Salesperson: Joao Date: 4/26

Manufacturer of cabinets IHC